ENTERPRISE-CLASS TECHNOLOGY INFRASTRUCTURE

ACTIVE network®

ENGAGED COMMUNITIES DEMAND THE WORLD'S BEST TECHNOLOGY

More communities trust ACTIVE Network's technology than that of any other provider

At ACTIVE Network, we know that data is one of your most important assets. And being available to serve your community and its members is your most important goal. That's why we've invested in state-of-the-art technology infrastructure. You can be confident knowing your data will always be there when you need it. It will always be safe and secure for as long as you are with ACTIVE Network.

ENTERPRISE-LEVEL COMPLIANCE

We have an unwavering commitment to the highest payment processing and data security standards.

+ **PCI Level 1** - Independent auditor-certified compliance with Payment Card Industry standards for credit card acceptance

+ **SSAE 16** - Highest government standard used for auditing data security practices

+ **Safe Harbor** - Policy that certifies protection of customer data being transferred across national borders

ENTERPRISE-CLASS DATACENTERS

Our infrastructure guarantees you the world's highest levels of uptime and security.

+ **Tier 3+ Datacenters and the only Tier 4 Gold Carrier-Neutral Facility in the World**

+ **Multi-Path Connected** - Allows for continuous data communications in the event of a service provider disruption

+ **Four Redundant Datacenters in the U.S. and Canada** - Each center has two back-up cooling systems and all data backups are redundant

+ **100% Facility Uptime Guarantee Ensures Datacenter Availability**

ENTERPRISE-CLASS ARCHITECTURE

We have implemented the most sophisticated tools and robust policies to control access to your data.

+ **Full Enterprise Security Suite** - Dramatically reduces risks of intrusions, viruses, and vulnerabilities

+ **Scheduled Penetration Testing** - Continuously tested technology adapts to emerging threats

+ **Layer 7 Firewalls** - Analyzes and manages all layers of incoming data

+ **Dedicated Security Team** - In-house specialists focus solely on maintaining robust, end-to-end security for ACTIVE Network customers

+ **Multi-tier Data Security Architecture** - Every device across our enterprise is kept as safe as possible from security threats

Stop second-guessing your security. Find out how ACTIVE keeps your data secure today!

activecamps.com/request-more-information

ENTERPRISE-CLASS TECHNOLOGY INFRASTRUCTURE

INTERNAL PRIVATE CLOUD

We offer scale and configurability while ensuring that your data is always stored and only accessed from our private cloud.

+ **Single-Tenant** - Dedicated storage for our customer's data

+ **Enterprise-Class Hardware** - Servers and storage are designed to manage large volumes of critical data and transactions

+ **Enterprise-Class Software** - Applications are designed for large-scale performance, scalability, and robustness

+ **Virtual Provisioning of Capacity** - Physical storage is allocated on-demand, as needed

+ **Lights Out Operations** - Remote monitoring allows issues to be managed quickly

+ **24/7 Support and Maintenance Contracts**

DATA STORAGE & REDUNDANCY

We make sure your data is never lost.

+ **Industry-leading EMC Storage**

+ **Auto-Tiering Storage** - Rush events are upgraded automatically to ensure immediate scalability

+ **WORM-Compliant Backups** - "Write Once, Read Many" prevents outside corruption and data loss

+ **Virtual Tape Libraries** - Hard disk storage provides the most reliable back-up for data

+ **Offsite Real-time Replication** - No more than 30-second lag of data transfer eliminates risk of catastrophic, irrecoverable data loss

EXPERT RESOURCES & PROCESSES

Our employees are experts in their field.

+ **Robust incident management process escalates and solves issues quickly**

+ **No reliance on outside contract labor ensures stability**

+ **Employees are Specialists with a security skill set**

+ **In-House Network Operations Center**

ENTERPRISE-CLASS TOOLS & MONITORING

We detect and resolve potential issues before they become problems for our customers.

+ **Transactional Monitoring** - Software transactions are constantly run to test for errors

+ **Performance testing** - Applications are continuously tested for running rates

+ **Enterprise Logging** - Every action is logged

+ **Multi-Vector Monitoring** - Monitors server, CPU, memory and hard drives

+ **Queueing Technology** - Custom application proactively manages rush events to prevent overload

ACTIVE Network is the industry-leader in security. State-of-the-art datacenters, application infrastructure, and a team of expertly skilled and highly trained technology professionals set us apart from the competition.

GET ACTIVE
and gain the confidence and reliability you need.

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ACTIVEcamps.com